

This document is a guide only; you are expected to use your professional judgement. Timeliness of response required and level of risk identified is key to the rating of any Enquiry.

<p>To be processed and passed to operational teams by MASH within 8.5 working hours.</p>	<p>Threshold is clearly met and an immediate response is required whereby a child/young person has or is likely to suffer significant harm (S.47 Enquiries); or alternatively cases whereby action is required on the same day e.g (UASC).</p>
<p>To be processed and passed to operational teams by MASH within 17 working hours.</p>	<p>Threshold may have been met and further information is required in order to inform the decision making process, and to ensure that the referral is sent to the appropriate service area for either an assessment or services as required.</p>
<p>To be processed and passed to operational teams by MASH within 25.5 working hours.</p>	<p>Referral information has met the threshold for an assessment but there is no suggestion that the child/young person is at risk of significant harm.</p>